

Appendix A

The Burnet County Community Resource Directory

Helpful Numbers and Websites

- **911**

- **American Red Cross of Central Texas:** Provides assistance to families following a disaster. Gives classes in CPR, AED, first aid and aquatics. Assists military families with case services; emergency messages, assistance, counseling and referrals

- 2218 Pershing Drive, Austin, TX 78723

- Phone: 512-928-4271

- Website: www.redcross.org/local/texas/central-and-south-texas/locations/central-texas

- **Amerigroup:** health insurance and managed health care provider

- Helpline: 1-800-600-4441

- Bexar County: 1-800-589-5274

- Travis County: 1-800-315-5385

- **Aunt Bertha:** Provides free information and referral to health and human service agencies and other community organizations

- Website: www.auntbertha.com

- **Chambers of Commerce:**

- Burnet:**

- 101 North Pierce, Ste. 1, Burnet, TX 78611

- Phone: 512-756-4297 info@burnetchamber.org

- Website: www.burnetchamber.org

- Marble Falls:**

- 916 2nd Street

- Phone: 830-693-2815 Toll Free: 877-688-3927 info@marblefalls.org

- Website: www.marblefalls.org

- Kingsland:**

- 2743 W. RR 1431, P.O. Box 465, Kingsland, TX 78639

- Phone: 325-388-6211 Email: kchamber@zeecon.com

- Website: www.kingslandchamber.org

- Llano:**

- The Railyard Depot, 100 train Station Dr., Llano, TX 78643

- Phone: 325-247-5354 Email: info@llanochamber.org

- Website: www.llanochamber.org

- **Changes in Family Information under Medicaid/TANF:** Assistance in making address, telephone, or family changes.

- Website: www.yourtexasbenefits.com

- Phone: 211 option 2

- **Child and Adult Protective Services:**

- Phone: 512-756-6000

- **Children's Health Insurance Program (CHIP):** Low-cost health insurance for children birth through age 18.
 - Website: www.chipmedicaid.org
 - Phone: 1-877-543-7669
- **Client Billing Questions:** Free-for-Service/regular Medicaid. STAR/STAR+PLUS Medicaid and/or Children's Medicaid Dental Services.
 - Phone: 1-800-335-8957
- **Community Resource Center:** Referral agency for social and public health services to qualified clients
 - 1016 Broadway, Marble Falls, TX 78654
 - 830-693-0700
- **DentaQuest:** Dental beneficiaries
 - General member services: 888-466-7566
 - Questions for medicaid members: 800-516-0165
 - CHIP members: 800-508-6775
- **Disability Rights Texas (helps with guardianship also)**
 - 2222 W Braker Ln, Austin, TX 78758
 - Phone: (800) 252-9108
 - Website: www.disabilityrightstx.org
- **Disaster Distress Helpline:** 1-800-985-5990
- **Family and Community Health Services:** Information on health services for women, children, and children with special health care needs.
 - Phone: 1-800-252-8023
- **Finding Services:** help finding information and referrals to the Health and Human Services Commission community organizations, and volunteer opportunities.
 - Website: www.211texas.org/211
 - Phone: 211 option 1 or 1-877-541-7905
- **General Crisis Text Line:** text SUPPORT to 741-741 (24/7 service)
- **HHSC Ombudsman Office:** Helps the public when an agency's normal complaint process cannot or does not satisfactorily resolve the issue.
 - Website: www.hhs.state.tx.us/OMB/
 - Phone: 1-888-834-7406 TDD 1-888-425-6889
- **Highland Lakes Habitat for Humanity/Community Resource Center:** 830-693-0700
- **Highland Lakes Legal Center:** A non-profit law office offering income-based legal services
 - 604 Ave G. Marble Falls, TX 78654
 - Website: www.hllcfx.org
 - Phone: 830-220-5045
- **Highland Lakes SPCA:** 830-693-0569
- **Hill Country Community Action:** 325-247-4662 (For Llano County)

- **Hill Country Humane Society:** 512-793-5463
- **Horseshoe Bay Police Department:** 830-598-2633
- **Identity Theft Resource Center:** 1-888-400-5530
- **Legal Aid:** provides legal assistance and advice for low-income individuals
 - 4920 N I-35, Austin, TX 78751
 - Website: www.trla.org/austin.php
 - Phone: 512-374-2700 Toll free: 800-369-9270
- **MCNA Dental (through CHIPS):** 1-855-691-6262
- **Medical Transportation Program:** Help in arranging transportation to health-related activities. Phone: 1-877-633-8747
- **Medicaid Managed Care Helpline:** Additional assistance with more complex issues of Medicaid managed care. Phone: 1-866-566-8989
- **Mental Health Crisis:** Phone: 1-877-466-0660
- **National Coalition of Anti-Violence Programs (LGBTQ+ Advocacy & Support):**
Phone: 1-212-714-1141
- **National Human Trafficking Resource Center Hotline:** Phone: 1-888-373-7888
- **National Domestic Violence Hotline:** Phone: 1-800-799-7233
- **National Center for Missing and Exploited Children:** Phone: 1-800-843-5678
- **National Runaway Switchboard:** Phone: 1-800-RUNAWAY
- **New Horizons:** 325-247-4439; help for City of Llano residents with some bills
- **Overeaters Anonymous:** 830-693-4341
- **Rape, Abuse, and Incest National Network Hotline:** Phone: 1-800-656-4673
- **Reporting Adult & Child Abuse, Neglect, or Exploitation:** 1-800-252-5400
- **RightCare from Scott and White:** Phone: 1-855-897-4448
- **Salvation Army:** Provides temporary assistance for individuals in the form of redeemable vouchers for housing
 - Burnet M-F 8AM-5PM**
 - 1601 Hwy 29, Burnet, TX 78611
 - Phone 512-756-8080
 - Marble Falls**
 - 301 Ave. N., Marble Falls, TX 78654 (St. Fredericks Church)
 - Phone: 830-798-1865

- **Section 8 Housing for Kingsland:** 830-693-4521 (Marble Falls Housing Authority)
- **Sharing the Harvest:** Provides food and financial help for utilities, rent and prescriptions to low-income residents between Tow and Granite Shoals who are not being helped elsewhere.
 - 3435 W. RR 1431, Kingsland, TX 78639
 - Phone: 325-388-0620
- **Social Security Office:**
 - Phone: 1-800-772-1213, 1-800-325-0778 (TTD)
 - Website: www.ssa.gov
 - 104 Parkview Dr. Georgetown, TX 78626
 - Phone: 512-869-0886
- **St Vincent de Paul Conference of St. John/St. Paul the Evangelist Catholic Churches:** provides limited emergency assistance with rent, utilities, food and personal items for 78654 and 78657 zip codes
 - Phone: 512-755-3299 Monday-Friday leave message
- **Suicide Prevention Lifeline:** 1-800-273-8255, suicidepreventionlifeline.org
- **Suicide Prevention Task Force:** Provides education and resources to prevent suicide and provide support to family members.
 - Phone: 830-693-0530
 - Hotline:**
 - Burnet: 800-841-1255
 - Llano: 877-466-0660
 - National: 800-273-TALK (8255)
- **Sunrise Beach Police Department:** 325-388-6438
- **Sunrise Beach First Baptist Church:** can provide help for medications and rent
 - Phone: 325-388-4113
 - 606 RR 2233, Sunrise Beach, TX 78643
- **Support Group Information:** www.supportgroups.com
- **SNAP (food stamps) & TANF (cash help) Benefits:** under Texas Health & Human Services (even grandparents can receive TANF payments for grandchildren if they qualify)
 - <https://yourtexasbenefits.hhsc.texas.gov/programs/tanf>
 - 1-800-542-7905
- **STAR Health:** Superior Health Plan Network (Foster Children): Phone: 1-866-912-6283 6
- **STAR and/or Children's Medicaid Dental Services:** Help enrolling into a managed care or medical or dental plan and selecting a main doctor or main dentist.
 - Phone: 1-800-964-2777 TDD 1-800-267-5008
- **Superior:** Phone: 1-877-644-4494
- **Texas Council for Developmental Disabilities:** 800-262-5928

- **Texas Health Steps:** Help finding Medicaid medical and dental providers for children birth to age 20.
- Phone: 1-877-847-8377
- **Texas Women's Health Program:** Free family planning exam and birth control for uninsured women in Texas.
- Website: www.texaswomenhealth.org
- Phone: 1-866-993-9972
- **US Immigration and Customs Enforcement:** Phone: 1-866-347-2423
- **Women, Infants, and Children (WIC) Program:** Nutrition counseling and food assistance program for women, infants, and children up to age five years.
- Website: TexasWIC.org
- Phone: 1-800-942-3678
- **Your Texas Benefits Medicaid ID Card:** call to report any problems with the card or to order a new one.
- Website: www.yourtexasbenefits.com
- Phone: 1-855-827-3748

Adult and Parent Information

- **Adult Protective Services:** For those 18 & older with a disability and/or those who are 65 & older and have experienced abuse, neglect, or exploitation.
 - 1104 Buchanan Drive, Buchanan, TX 78611
 - Phone: 800-252-5400 (hotline), 512-715-6006 (office number)
- **AI-ANON:** A mutual support group for friends and family members of problem drinkers.
 - Hours: Saturdays @ 10:00 AM
 - Holy Trinity Catholic Church; 708 Bessemer Ave, Llano, TX 78643
- **ARC of Texas:** Advocates for including people with intellectual and developmental disabilities in all aspects of society. (help with finding respite care)
 - 8001 Centre Park Dr. Ste. 100, Austin, TX 78754
 - Phone: 512-454-6694
 - Website: www.thearcoftexas.org
- **Burnet County TRIAD:** Provides services to reduce criminal victimization of the elderly and homebound latch-key children including 911 refrigerator card, "Are You OK?" daily contact, crime prevention programs, neighborhood watch, home security inspections, personal safety tips, elder abuse prevention, recognition and reporting.
 - P.O. Box 216M, Burnet, TX 78611
 - Phone: 512-756-8080
 - Website: www.burnetchamber.org/your-details/userprofile/triad
- **Child-Parent Relationship Training:** A research based 10-week course for parents and guardians of children under 10 years of age that teach the same skills therapists use for children experiencing a variety of issues.
 - 119 Ave. G, PO Box 732, Marble Falls, TX 78654
 - Phone: 830-637-7848
 - Email: Lindsay@phoenixcentertexas.org
 - Website: www.phoenixcentertexas.org
- **Coalition of Texans with Disabilities:** CTD focuses on governmental advocacy, public awareness, and professional disability consulting to make Texas a leader in disability-related public policy and culture.
 - Website: <http://www.txdisabilities.org>
- **Department of Aging and Disability:** Provides a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities.
 - Website: www.dads.state.tx.us
 - Llano County Phone: 1-855-839-3237
- **Divorce Care for Kids Group:** DivorceCare for Kids (DC4K) group is a safe, fun place where your children can learn skills that will help them heal. Groups meet in tandem with DivorceCare and are designed for children ages 5-12.
 - First Baptist Church; 901 La Ventana Dr., Marble Falls, TX 78654
 - Phone: 830-693-4381
- **Family to Family Network:** Offers families of children with disabilities the opportunity to network with other families in order to learn from and help one another.

- Phone: 713-466-6304
- Website: <http://familytofamilynetwork.org>

- **First United Methodist Church:** Offers parenting classes twice a year for 10 weeks.
 - Hours: 6PM-9PM
 - 1101 Bluebonnet Dr., Marble Falls, TX 78654
 - Phone: 830-693-4141
- **Highland Lakes Christian Counseling:** Individual, pre-marital, marital/couples' counseling, marriage and family conflicts, grief/depression/anxiety/stress, drug and alcohol addiction, divorce recovery, sexual abuse recovery, self-esteem difficulties, support groups, critical incident stress management, management consultations and supervisor consultations.
 - 1811-A Hwy 281 North, Marble Falls, TX 78654
 - Phone: 830-798-0700
- **Highland Lakes Legacy Fund:** Endowed foundation bringing diverse donors and resources together to work on solutions and fostering greater giving and volunteering to increase and sustain our quality of life.
 - P.O. Box 234, Marble Falls, TX 78654
 - Phone: 830-220-1100
 - Website: www.hllegacyfund.org
- **Llano Special Opportunity Center/Hill Country MHDD:** For adults with developmental disabilities.
 - 206 E. Main St, Llano, TX 78643
 - Access & Intake: 830-990-1582
 - Office Phone: 325-247-4021
- **Oak Haven Ministry:** For adults with special needs in Marble Falls
 - Phone: 830-798-4312
- **Rural Capital Child Care Management Services (CCMS):** Provides childcare for income eligible parents who are working, attending training and/or school. M-F 8AM-5PM
 - 1101 Arrow Point Dr., Ste. 401, Cedar Park, TX 78613
 - Phone: 512-260-1937 Toll Free: 1-877-223-0404
- **Texas Access and Visitation:** Questions answered by lawyers regarding your rights and questions about access and visitation rights. (Custody issues)
 - Hours: Mon-Fri 1PM-7PM
 - Phone: 866-292-4636
- **Texas Parent to Parent:** Empowers families to be strong advocates through parent-to-parent support, resource referral, and education for children who have disabilities, chronic illness, and/or special health care needs.
 - Phone: 866-896-6001
 - Website: www.txp2p.org
- **Texas Project First:** An extension of Family to Family's mission, to help families of children with disabilities by providing information, training, referral and support.
 - Phone: 800-866-4726
 - Website: <http://texasprojectfirst.org>

- **WIC Outreach Services:** Offers nutrition education classes; EBT benefits for healthy foods; individual support for expectant mothers; education for new mothers about caring for themselves and their newborns; advice and support for keeping your child healthy; information about when to immunize your children; breastfeeding instruction and support; health care and social service referrals.

- 503 FM 1431 #103, Marble Falls, TX 78654

- Phone: 830-693-8226

- 100 Legend Hills Blvd, Llano, TX 78643

- **Youth Mental Health First Aid:** 8 hour public education program that teaches participants the risk factors, warning signs, and importance of mental health in adolescents, as well as ways in which to help. Focuses on ages, 12-18.

- Phone: 202-684-7457

- Website: www.mentalhealthfirstaid.org

- Email: info@mentalhealthfirstaid.org

Children & Teen Information/Services

- **AIATEEN:** Meetings provide mutual support for young people affected by someone else's drinking. Teens can hear from other teens how they have used the tools of recovery to help them deal with their family situations. (For ages 9-19)
 - Mondays @ 7:30PM
 - First United Methodist Church, Room 404
 - 1101 Bluebonnet Dr, Marble Falls, TX 78654
- **BCFS Health and Human Services:** Help youth expand skills and gain independence through a variety of services.
 - 1127 East Main Street Kerrville, TX 78028
 - Phone: 830-896-0993
 - Website: DiscoverBCFS.net/Kerrville
- **Bluebonnet Trails Community MHDD:** Offers outpatient substance abuse services to Llano County Youth.
 - 4606 E Innovation Loop, Marble Falls, TX 78654
 - Phone: 830-798-2902, Crisis Line: 800-841-1255
 - Website: www.bbtrails.org
- **Boys & Girls Club of the Highland Lakes**
 - 709 Northington St, Burnet, TX 78611
 - Phone (Burnet): 512-756-1444
 - 1701 Broadway, Marble Falls, TX 78654
 - Phone (Marble): 830-798-2582
- **Boys & Girls Club of Kingsland:** Offers a safe place for children to stay after school until parents get off work.
 - Family Life Center of First Baptist Church; 3435 RR 1431 W. Kingsland, TX 78639
- **Camp Agape:** Bereavement Camp (Ages 7-12)
 - Phone: 830-385-8916
 - Website: www.campagapetexas.org
- **Camp Peniel:** "a place where God is known and lives are changed."
 - 6716 FM 1431, Marble Falls, TX 78654
 - Phone: 830-693-2182
- **Camp Phoenix & The Phoenix Center:** Free Therapeutic after-school and summer camp for youth 4-18 who are at-risk, have been through trauma, or who have mental health or developmental needs.
 - P.O. Box 732, 119 Ave. G., Marble Falls, TX 78654
 - Phone: 830-613-7230
 - Email: creative.intervention@gmail.com
 - Website: www.supportcampphoenix.org
- **Candlelight Ranch:** Provides a retreat facility located on Lake Travis for use by non-profit and private groups of 25 or less to enjoy outdoor recreation and educational activities from March through November.
 - Mailing Address: P.O. Box 26367, Austin, TX 78755
 - Physical Address: 6408 Muleshoe Bend Trail, Marble Falls, TX 78654
 - Phone: 512-323-5300
 - Email: info@candelightranch.org

-Website: www.candelightranch.org

- **Car Seat Check-up Events:** Hosted by Marble Falls EMS.
 - Phone: 830-798-5635
 - 5527 – 700 Ave N, Marble Falls, TX 78654

- **CASA for the Highland Lakes Area:** Recruits, trains and supervises volunteers to serve as Guardian Ad Litem advocates for children who come into the court system as a result of abuse, neglect or abandonment.
 - Phone: 325-388-3440 M-F 8AM-5PM
 - 1719 Ridgeview, Kingsland, TX 78639
 - Website: www.casahighlandlakes.com

- **Cherokee Home for Children:** Engages children in education, community, and church-related activities to positively influence their lives.
 - Phone: 325-662-4201
 - 13355 Hwy 16, Cherokee, TX 76832

- **Child Welfare Board:** Independently or in collaboration with “rainbow room” groups work to meet the tangible needs of children receiving CPS services, host holiday celebrations and other special events for caseworkers and foster children, provide support for family group decision making meetings, foster parent training, and foster youth conferences, sponsor public awareness events to promote child abuse prevention and recruit foster and adoptive homes, and coordinate with courts and judges in pioneering solutions that support children and families and work to eliminate abuse and neglect.
 - Llano County**
 - Community Initiatives Specialist: Rolonda Whitney
 - rolonda.whitney@dfps.state.tx.us
 - Phone (Rolonda): 254-750-9308
 - 830-693-8178
 - Burnet County**
 - 1104 Buchanan Drive, Ste. 2, Burnet, TX 78611
 - 830-693-8178
 - www.tccwb.org/boards/local-boards

- **Christmas is for Kids:** Birth to 16 living in Marble Falls ISD
 - P.O. Box 1750, Marble Falls, TX 78654
 - Phone: 830-693-4512 (evenings)

- **Corner Drug Pharmacy (For drug testing kits)**
 - 600 Bessemer Ave, Llano, TX 78643
 - Phone (Llano): 325-247-4155
 - 306 RR 2900, Kingsland, TX 78639
 - Phone (Kingsland): 325-388-4593

- **Early Childhood Intervention:** ECI is a statewide program for families with children, birth to three, with disabilities and developmental delays. ECI supports families to help their children reach their potential through developmental services. Services are provided by a variety of local agencies and organizations across Texas.
 - Phone (Run through DARS): 1-800-628-5115

- **GED Classes:** Free Adult GED classes
 - Highland Lakes Methodist Church on Tuesday at 6PM

-512-756-7737

-Trinity Episcopal Church Marble Falls Thursday 6PM

-512-756-7737

- **Girl Scouts – Lone Star Council:** Ages 5-17, M-Th. 8:30AM-6PM, Friday 8:30AM-3PM
 - 12012 Park Thirty-Five 4439, Austin, TX 78753
 - Phone: 800-733-0011 Fax: 512-458-2390
 - Website: www.girlscouts-lonestar.org

- **Head Start:** Provides quality education for low-income pre-school children.
 - Burnet Early Head Start
 - 102 East Johnson, Burnet, TX 78611
 - Phone: 512-715-0805
 - Burnet Head Start
 - 803 North Vanderveer, Burnet, TX 78611
 - Phone: 512-756-4777
 - Highland Lakes Head Start
 - 8200 West FM 1431, Granite Shoals, TX 78654
 - Phone: 830-598-7667
 - Marble Falls Head Start
 - 1909 Broadway, Marble Falls, TX 78654
 - Phone: 830-693-2385

- **Highland Lakes Court Appointed Special Advocates (CASA):** CASA for the Highland Lakes area recruits, trains, and supervises court appointed volunteers to advocate for children who come into the court system as a result of abuse or neglect. We provide a lifeline for our CASA children by helping them navigate the foster care system, until they are returned home and reunited with their family, or are adopted by a new forever family.
 - 1719 Ridgeview, Kingsland, TX 78639
 - Phone: 325-388-3440

- **Hill Country Children’s Advocacy Center:** Helping children/youth who have experienced abuse. Offers forensic interviews, forensic medical exams, and community education
 - 1001 North Hill St, Burnet, TX 78611
 - Phone: 512-756-2607
 - Email: hccac@hccac.org

- **Hill Country Crime Stoppers:** Helps solve and prevent crime with anonymous tips and information.
 - Phone: 830-613-0467, 830-613-0336
 - Email: janieprew@yahoo.com
 - Website: www.hillcountrycrimestoppers.com
 - PO Box 986 Marble Falls, TX 78654

- **Hill Country Higher Education Foundation:** Provides financial, advisory and consulting support in education of deserving local students.
 - P.O. Box 1626, Marble Falls, TX 78654
 - Phone: 512-755-5270

- **Keeping Kids Clothed:** Organization from Llano High School that collects new and gently used clothing for children of all ages. The nurse and counselor at the child’s campus receive applications for the program.
 - Email: lpetty@llanoisd.org

- **KStar:** Offers free counseling for children and teens, they will go see kids at school, and they also have an emergency shelter for kids in crisis.
 - Brad Taylor (covers Llano County): 830-832-9775
 - Main Office: 830-896-5437, www.kstar.org

- **Marble Falls Teen Court:** Alternative to the traditional, a court that only hears Class C misdemeanor cases, ages 13-17 can participate as either the defendant or jury.
 - 800 Third Street City Hall Council Chambers Marble Falls, TX 78654
 - Phone: 830-693-7173
 - Email: teencourt@ci.marble-falls.tx.us

- **Meridell Achievement Center:** Residential treatment center for ages 5-17 who are in need of psychiatric and neuropsychiatric care.
 - Phone: 800-366-8656
 - 12550 Hwy 29, Liberty Hill, TX 78642

- **Phoenix Center:** Professional mental health services for children ages 3-18 who have experienced a trauma of some kind or have critical mental health needs.
 - Mailing: PO Box 732 Marble Falls, TX 78654
 - Physical: 119 Avenue G Marble Falls, TX 78654
 - Phone: 830-637-7848
 - Email: info@phoenixcentertexas.org
 - Website: www.phoenixcentertexas.org

- **Phoenix House (inpatient rehab for Youth) 14**
 - 400 W Live Oak St, Austin, TX
 - Phone: 512-440-0613

- **Safe Kids Coalition:** Serves as a resource for child safety information. Dell Children's Medical Center
 - 4900 Mueller Blvd. Austin, TX 78723
 - Phone: 512-324-0000 x 78723
 - Website: www.safekids.org/coalition/safe-kids-austin
 - National website: www.safekids.org

- **Shoreline Inc (inpatient rehab for Youth)**
 - 1220 Gregory Street, Taft, TX 78390
 - 361-528-3356 (main office number)
 - 1-800-761-8738 (Admissions-ask for Harry Galvin)

- **Texas Agrilife Extension Service, Burnet County:** Provides education and outreach for 4-H program, Agriculture related issues, natural resources, food and nutrition, diabetes, health education, financial education, master gardeners, master naturalists and master sewers.
 - 1701 E. Polk Street, Ste 12, Burnet, TX 78611
 - Phone: 512-756-5463

- **Texas Challenge Academy:** Reclaiming the potential of at-risk teens through mentoring, education, training, and volunteer service, ages 16-18. 5 ½ month program in which cadets can earn a GED or even a high school diploma.
 - Eliu Rojas, Marketing Specialist
 - Phone: 409-939-3772, 409-740-4799

- Email: erojas@riceisd.org
- Website: Texaschallengeacademy.com

- **YES Waiver:** Medicaid home and community based waiver to aid in funding for children ages 3-18 with serious functional impairment or acute severe psychiatric symptoms. Hill Country MHDD Centers
 - Yadira Y. Cook MS, CRC, Email: ycook@hillcountry.org
 - 819 Water St Suite 300, Kerrville, TX 78028
 - Phone: 830-792-3300 (Ext. 2059)
 - YES Waiver inquiry line: 1-844-654-7225
- **YMCA**
 - 1601 S Water St, Burnet, TX 78611
 - Phone: 512-756-6180
- **Young People in Recovery (YPR) Programs:** Offer a variety of programs to aid in prevention and recovery for young people.
 - Website: www.youngpeopleinrecovery.org
- **Youth Respite Crisis Center:** Short term, residential crisis services in a traditional home environment where therapy, counseling, coping and life skills, among other useful things are accessible. Ages 13-17, low risk of harm to self or others, voluntary entry.
 - San Marcos, TX 78666
 - Phone: 512-667-9868
 - Fax: 512-392-1870
 - Director: Theresa Thompson, LCSW
 - Phone: 512-667-9870
 - Email: tthompson@hillcountry.org
 - Mental Health Crisis Hotline: 1-877-466-0660
- **Waco Center for Youth:** A state-funded psychiatric residential facility that serves teenagers (ages 13-17) with emotional difficulties and/or behavioral problems.
 - WCY will accept referrals for possible admission from 3 sources. Adolescents who meet the eligibility requirements and are: Clients currently in a DSHS facility will be referred directly to WCY by the facility where the client resides; discharged clients from a state hospital being treated by a local Mental Health Authority (MHA); or clients under the managing conservatorship of TDPRS will be referred directly by that agency.
 - 3501 N 19th St, Waco, TX 76708
 - Phone: 254-745-5399

Children's Medical Information

- **Case Managers:** A resource for children, birth to age 20, and pregnant women who get Medicaid, to find services and make them readily available. Services such as: medical, dental, and educational.
 - Phone: 1-877-847-8377
 - Website: www.dshs.state.tx/caseman
- **Children's Care a Van:** Specially equipped vehicle that offers medical services to children without insurance in Central Texas for a minimal fee.
 - Website: <https://www.seton.net/locations/edgar-davis/services/careavan/>
 - Phone: 512-738-0625
- **CHIP Children's Medical:** Health and Medical services for children without medical insurance, such as regular checkups, dental care, and eye exams.
 - Website: CHIPmedicaid.org
 - Phone: 211
- **Shriners Hospitals for Children:** Operates ten orthopedic hospitals and four Shrine Hospitals for pediatric burn care free to children under the age 18.
 - P.O. Box 1956, Kingsland, TX 78639
 - Phone: 325-388-7100
 - Ben Hur Shrine**
 - 7811 Rockwood Lane, Austin, TX 78757
 - Phone: 512-480-0812 Fax: 512-479-4060
- **Texas Health Steps:** Medical and Dental checkups and vaccinations for children and teens with Medicaid.
 - Phone: 1-877-847-8377
 - Website: mychildrensmedicaid.org
- **Text4Baby:** Free text messages with information on prenatal and infant care.
 - Website: Text4baby.org
 - Phone: text BABY to 511411

Education and Work Information

- **AARP Foundation Senior Community Service Employment Program (SCSEP):** Helps make connections between older job seekers and employers.
 - Phone: 830-693-0700
 - 1016 Broadway, Marble Falls, TX 78654
 - www.aarp.org/aarp-foundation/our-work/income/scsep/info-2014/aarp-foundation-scsep-locations.html
- **Gary Job Corps:** A no-cost education and career technical training program administered by the U.S. Department of Labor that helps young people improve the quality of their lives through career technical and academic training. (Ages 16-24)
 - Phone: 800-733-5627, 512-396-6652 17
 - 2800 Airport Hwy 21, San Marcos, TX 78667
 - www.gary.jobcorps.gov
- **Gulf Coast Trades:** Social and residential services to train men ages 15-18 in vocational trades, GED programs, and individual and group counseling.
 - Phone: 936-344-7862
 - Fax: 936-344-7864
 - Email: admissions@gctcw.org
 - Website: www.gctc.us
- **Department of Assistive and Rehabilitation Services:** Rehabilitation services, comprehensive rehabilitation services, deaf & hard of hearing services, independent living services & centers, rehab technology resource center, specialized telecommunications assistance program, vocational rehabilitation, blind services, blind children's vocational discovery & development, blindness education screening & treatment, business enterprises of Texas, Criss Cole rehabilitation center, independent living services, vocational rehabilitation, early childhood intervention services, disability determination services, communication services for state provider, & information about service animals.
 - www.dars.state.tx.us
 - Phone: 800-628-5115
- **GED Classes:** GED test preparation free of charge at the Llano County Public Library. Instruction and computers available. Monday and Wednesday 10am to 12pm, 6pm-8pm.
 - Phone: 325-247-5248
 - Email: llanocountylibrary@yahoo.com
- **GED & ESL Classes through the Literacy Highland Lakes/512-756-7337**
 - Trinity Episcopal Church, 6-8pm on Thursdays
 - 909 Ave D, Marble Falls, TX 78654
 - Highland Lakes Methodist Church, 6-8pm on Tuesday
 - 8303 W RR 1431, Buchanan Dam, TX 78609
- **Lifeworks:** Provides connections to support programs for counseling, education, workforce development and housing
 - Phone: 512-735-2400
 - Website: www.lifeworksaustin.org

- **Marble Falls Special Services:** Preschool program for children with disabilities (3 yrs.); Special education for children 3-22; District Section 504 services; evaluation of eligibility of services for special programs
 - Marble Falls ISD
 - 1800 Colt Circle, Marble Falls, TX 78654
 - Phone: 830-798-3516

- **Opportunities for Williamson/Burnet Counties:** Assistance with utilities, food, housing, employment. Applicants can apply on line.
 - 1016 Broadway, Marble Falls, TX 78654
 - Phone: 830-693-0700
 - Website: www.owbc-tx.org

- **Texas Cooperative Extension of Texas A&M:** Provides educational programs to Burnet County including Community Development, 4-H Youth, Family and Consumer Sciences, and Agriculture and Natural Resources.
 - 1701 e. Polk Street, Ste. 12, Burnet, TX 78611
 - Phone: 512-756-5463 Fax: 512-715-5220
 - Website: www.burnet-tx.tamu.edu
 - 1447 E Hwy 71, Unit E, Llano, TX 78643
 - Phone: 325-247-4849 Fax: 325-247-2449
 - Website: www.llano-tx.tamu.edu

- **Texas Workforce Commission:** Dedicated to pairing individuals to job and in finding employees for employers seeking them. Find job openings and opportunities.
 - 100 Legend Hills Blvd, Llano, TX 78643
 - Phone: 512-756-6769 x 1116
 - david.schlaeger@ruralcapital.net
 - Website: <http://workforcesolutionsrcs.com>

- **Work in Texas:** Website dedicated to pairing individuals to jobs and in finding employees for employers seeking them. Find job openings and opportunities.
 - Website: WorkinTexas.com
 - Texas Workforce Commission: Craig Henry
 - Email: craig.henry@ruralcapital.net
 - Phone: 512-244-2207x1049, toll free: 866-518-0576

Food Pantry & Free Meal Information

- **Better Living for Texans:** Provides educational programs that increase the likelihood that SNAP recipients will make healthy food choices.
 - Burnet:
 - 1701 East Polk Street, Ste. 12, Burnet, TX 78611
 - Phone: 512-756-5463
 - Website: www.burnet.agrilife.org/
 - State:
 - 578 John Kimbrough Blvd. Bldg. 1536, College Station, TX 77843
 - Phone: 979-862-8935
 - Website: www.bl.tamu.edu
- **Cross & Spurs Cowboy Church/Food Pantry**
 - 2nd Wednesday from 2PM-4PM
 - 100 Lillian Dean, Buchanan Dam, TX 78609
 - Contact: Johnny Sawyer (Pastor), 325-248-3366
- **Fuel Coffee House**
 - Serves a free dinner on Sundays from 5PM-6PM
 - 106 E. Main St, Llano, TX 78643
- **Highland Lakes Church of Christ/Food Pantry 19**
 - Open Tuesdays 9AM-1PM
 - 2310 Hwy 1431, Kingsland, TX 78639
- **Holy Trinity Catholic Church**
 - Stop by their office for food pantry items (no set days/times)
 - 700 Bessemer Ave, Llano, TX 78643
 - Phone: 325-247-4481
- **LA Care Food Bank**
 - Hours: Mon 2PM-6PM, Wed 10AM-2PM, Fri 10AM-2PM
 - 507 W Buchanan Dr, Buchanan Dam, TX 78611
 - Phone: 512-756-4422
 - www.lacareburnet.org
- **Llano Senior Citizen Center**
 - Has food pantry on the 1st and 3rd Friday every month from 9AM-12PM
 - 1110 Berry St, Llano, TX 78643
 - Phone: 325-247-4662
- **Meals on Wheels Program/Burnet Neighborhood Center**
 - 102 E Johnson St, Burnet, TX 78611
 - Phone: 512-756-4334
- **Mission U Too/The Place Downtown**
 - Serves free burgers on Wednesdays from 5PM-6PM (Bible study afterwards)
 - 1910 Hwy 1431, Kingsland, TX 78639 (across from Post Office)
- **Pittsburg Avenue Baptist Church/Fishes and Loaves Lunch Ministry**
 - Tues, Thurs & Fri from 11AM-1PM
 - 709 Pittsburg Ave, Llano, TX 78643
- **Sharing the Harvest/Food Pantry with First Baptist Church**
 - Thursdays from 9AM-12PM
 - 3435 Hwy 1431, Kingsland, TX 78639
- **Soup for the Body and Soul**
 - Free meals every Wednesday from 11:30AM-1PM

- 402 W Main St, Llano, TX 78643 (Annex Bldg. behind Church of Christ)

● **The Helping Center/Food Pantry**

- Open Mon, Tues, Thurs, & Fri from 10AM-12PM & 1:30PM-3:30PM; Wed 10AM-12PM

- 1016 Broadway, Marble Falls, TX 78654

- Phone: 830-693-5689

Housing

- **Caritas of Austin:** Serves individuals and families who are currently homeless
 - 611 Neches St., Austin, TX 78701
 - Phone: 512-479-4610
- **Hamilton Valley Management:** Provides housing for the elderly, handicapped and disabled individuals with low to moderate incomes.
 - 209 South West, Burnet, TX 78611
 - Phone: 512-756-6809 info@hamiltonvalley.com
 - Website: tbingham4.wixsite.com/hamiltonvalley
- **Highview Retirement Village:** Subsidized housing for the elderly, handicapped or disabled
 - 200 East FM 1431, Marble Falls, TX 78654
 - Phone: 830-693-5818
 - Website: www.opportunitiesforwbc.org/affordable-housing/
- **Texas Housing Foundation:** Provides lower income residents a place to live in decent and safe housing
 - 1110 Broadway, Marble Falls, TX 78654
 - Phone: 830-693-8100 Fax: 830-798-1036
 - Email: mmayfield@txhf.org
 - Website: www.txhf.org
- **Wildflower Meadows:** Independent senior living community
 - 601 CR 340 A, Burnet, TX 78611
 - Phone: 512-755-3165
 - Website: www.wildflowermeadowsburnet.com

Libraries

Burnet County Library System: www.youseemore.com/burnet/directory.asp

Llano County Library System: www.llano-library-system.net/contact_us.html

Marble Falls Public Library

HOURS: M-F 10 am - 6 pm

ADDRESS: 101 Main St., Marble Falls, TX 78643

PHONE: 830-693-3023 Fax: 830-693-3987

Amanda Rose, Director arose@burnetcountylibrary.org

WEB: www.MarbleFallsLibrary.org

<http://www.youseemore.com/burnet/directory.asp>

Herman Brown Library

HOURS: M-F 9 am - 5:30 pm

ADDRESS: 100 E. Washington St., Burnet, TX 78611

PHONE: 512-715-5228 Fax: 512-715-5249

Betsy Engelbrecht, Director bengelbrecht@burnetcountylibrary.org

WEB: www.HermanBrownLibrary.org

<http://www.youseemore.com/burnet/directory.asp>

Bertram Free Library

HOURS: M-F 10 am - 6 pm

ADDRESS: 170 N. Gabriel St., Bertram, TX 78605

PHONE: 512-355-2113 Fax: 512-355-3323

Ann Brock, Director abrock@burnetcountylibrary.org

WEB: <http://www.youseemore.com/burnet/directory.asp>

Oakalla Public Library

HOURS: 1st Monday 5:30 - 8:30 pm

Every Tuesday 5:30 - 8:30 pm

Every Saturday 10:00 am - 1:00 pm

ADDRESS: 29011 FM 963, Oakalla, TX 78608

PHONE: 512-556-9085

Tricia Pratt, Librarian oakallalibrary@yahoo.com

WEB: <http://www.youseemore.com/burnet/directory.asp>

Llano County Library

HOURS: Monday – Friday 9:00 – 5:30; Saturday 10:00 - 1:00

ADDRESS: 102 E. Haynie St., Llano, Texas 78643

PHONE: 325-247-5248 llanocountylibrary@yahoo.com

WEB: http://www.llano-library-system.net/contact_us.html

Kingsland Branch Library

HOURS: Monday – Friday 9:00 – 5:30; Saturday 9:00 - 12:00

ADDRESS: 125 W. Polk St., Kingsland, Texas 78639

PHONE: 325-388-3170 nrenshaw.klib@yahoo.com

WEB: http://www.llano-library-system.net/contact_us.html

Lakeshore Branch Library

HOURS: Monday – Friday 8:30 – 5:30; Closed 12:00 - 1:00 for lunch

ADDRESS: 7346 Ranch Road 261, Buchanan Dam, Texas 78609

PHONE: 325-379-1174 lakeshore.library@gmail.com

WEB: http://www.llano-library-system.net/contact_us.html

Medical Information & Services

- **AIR Evac Life Team:** Provides Air Ambulance service in rural America
 - Website: www.lifeteam.net
 - 700 B Avenue N, Marble Falls, TX 78654
 - Phone: 830-693-3851 Membership: 1-800-793-0010
- **Alamo Hearing Aids:**
 - Website: www.scottsalamohearingaidcenters.com
 - 802 E Polk St, Burnet, TX 78611
 - Phone: 512-756-8200
- **American Cancer Society:** Your local American Cancer Society office is your source for the most relevant information to help guide you. Appointments are needed for all services to ensure we have the right people available to meet your needs.
 - Hotline (24/7): 1-800-227-2345
 - 11000 N Mopac Expressway, Suite 100, Austin, TX 78759
 - Phone (Office): 512-919-1800
 - Hours: Mon-Fri 8AM-4:30PM
- **American Consultants Prescription Discount Card:**
 - Phone: 404-767-1072
 - Website: www.2spendless.com cir
- **American Diabetes Association:**
 - Phone: 1-800-342-2383
 - Website: www.diabetes.org
- **Baylor Scott & White Hospital**
 - 200 W Ollie St, Llano, TX 78643
 - Phone (Llano): (325) 247-5040
 - 810 W Hwy 71, Marble Falls, TX 78654
 - Phone (Marble): (830) 201-8000
- **Burnet County Indigent Health Care:** Medical and prescription drug support for qualifying adults through Texas Dept. of State Health Services. Applications may be picked up or call to request one to be sent via US mail. Wed. & Thurs 8AM-4PM
 - 1016 Broadway, Marble Falls, TX 78654
 - Phone 830-693-0700 x 206
- **Cancer Support Community Central Texas:**
 - 5708 Hero Drive, Austin, TX 78735
 - Phone: 512-358-9876
 - Email: info@cscct.org
 - Website: www.cscct.org
 - Phone (Kland): 325-388-4593
- **Cari Foote, M.A., LPC, LMFT & Associates, PLLC:** Bi-lingual individual & family counseling for all ages with mental health, grief, marriage, abuse & trauma addiction issues, drug & alcohol assessments, bi-polar group support for individuals with the illness and their families.
 - P.O. Box 1731, 606 Ave. J., Marble Falls, TX 78654
 - Phone: 830-693-0530 KIDZ SAFE: 830-637-9441 Fax: 830-637-7438
 - Website: professionalcounseling.us
- **Corner Drug Pharmacy:**
 - 600 Bessemer Ave, Llano, TX 78643
 - Phone (Llano): 325-247-4155
 - 306 RR 2900, Kingsland, TX 78639
 - Phone (Kland): 325-388-4593

- **C.P.R. and First Aid Training Classes:** E.M.S. offers certification classes
 - 609 Industrial Blvd., Marble Falls, TX 78654
 - Phone: 830-693-7277 or 830-798-3885
 - Website: marblefallsareaems.org
- **CVS Caremark Prescription Discount Card:**
 - Phone: 1-877-321-2651
 - Website: www.nacorx.org
- **Discount Prescription Drug Card:**
 - Phone: 888-311-6224
 - Website: www.americasdrugcard.org/jzk1lf, or www.needymeds.com
- **Friends of Hospice of the Highland Lakes:**
 - Phone: 325-388-3075
- **Girling Home Health/Kindred at Home:** Seeks to deliver quality professional medical, rehabilitative, palliative, and end-of-life care for all patients, including those with acute, long-term or terminal needs. Through our extensive network of affiliates, including Gentiva Health Services, our experienced nurses, therapists and aides focus on each unique patient to deliver the appropriate care and emotional support to our patients and their families. For our home health care patients, we enable them to remain at home - or safely return home - after a stay in another acute or post-acute setting - in familiar surroundings as they receive critical medical and rehabilitative care essential for full recovery and independence.
 - 1001 S Water St, Suite B, Burnet, TX 78611
 - Phone: 512-756-8856 or 866-546-3733
- **GoodRX (prescription discounts):**
 - Website: www.goodrx.com
 - OR download the app on your smartphone
- **Good Samaritan Center:** Provides low cost/sliding scale medical and dental services.
 - 140 Industrial Loop, Suite 100, Fredericksburg, TX 78624
 - Phone: 830-990-8651
- **Hearing Aid Help:**
 - Website: www.starkeyhearingfoundation.org
 - Phone: 1-800-328-8602
 - International Hearing Society: 1-800-521-5247
- **Hill Country Memorial Hospice:** Comfort care services for anyone living with a life-limiting illness.
 - 2511 Hwy 281 N., Marble Falls, TX 78654
 - Phone: 800-859-3169
 - Website: www.hillcountrymemorial.org
- **Hill Country Memorial Hospital (Fredericksburg):**
 - 1020 S State Hwy 16, Fredericksburg, TX 78624
 - 830-997-4353
 - Open 24/7
- **Lighthouse Hospice:** Palliative care; services include nursing, social work, spiritual support and volunteer services. Mon-Fri 8AM-5PM
 - 608 Gateway Central, Marble Falls, TX 78654
 - Phone: 830-693-0136
 - Website: www.agingcare.com
- **Lone Star Circle of Care:** Family Practice: Mon-Tues 8AM-5PM Pediatrics: Wed-Fri 8AM-5PM
 - 802 Ave. J., Marble Falls, TX 78654
 - Phone: 1-877-800-5722
 - Website: www.lscctx.org/locations/marble-falls-clinic
- **MD Anderson Center:**
 - Phone: 1-877-632-6789
 - Website: www.mdanderson.org

- **National Cancer Institute:**
 - Phone: 1-800-422-6237
 - Website: www.cancer.gov
- **PREVENT BLINDNESS TEXAS (SW Texas Region Service Area):** for low-income to receive vision care
 - 1600 N. E. Loop 410, Suite 125 San Antonio, TX 78209
 - Phone: 210-236-7360 Toll Free: 1-888-987-4448
 - Website www.preventblindnesstexas.org
- **RX Advocates:** Helps clients complete paperwork for free or low cost prescriptions/medications
 - 501 W. Buchanan Dr., Burnet, TX 78611 (Our Lady of Sorrows Catholic Church)
 - Phone: 512-756-4422
- **Scott & White/Hoerster Medical Clinic**
 - 102 W Young (Hwy 29) Llano, TX 78643
 - Phone (Llano): 325-247-4131
 - 105 FM 3242, Kingsland, TX 78639
 - Phone (Kingsland): 325-388-9400
- **Scott & White Indigent Care & Prescription Assistance:**
 - Phone: 325-247-5040
- **Seton Highland Lakes (Burnet):**
 - 3201 S Water St, Burnet, TX 78611
 - (512) 715-3000
 - Open 24/7
- **Seton Highland Lakes Hospice:** Non profit agency that helps terminally ill patients and their families maintain personal dignity and enhance the quality of life that remains.
 - 409 Industrial Blvd., Burnet, TX 78611
 - Phone: 512-756-8003 Fax: 512-756-8046
 - Website: www.seton.net/shl
- **Seton Hospital/Shivers Cancer Center:**
 - 1313 Red River St, Suite 217, Austin, TX 78701
 - Phone: 512-324-7789
- **Texas Department of Health & Human Services (DSHS):** Immunizations for children & adults, STD testing & treatment, health education, and emergency preparedness.
 - 100 Legend Hills Blvd., Llano, TX 78643
 - Phone: 325-248-2613
 - Call Marble Falls Office first: 830-693-8424
- **Texas Health & Human Services (HHSC):** Medicaid, SNAP (food stamps), TANF, CHIP
 - 1406 Resource Pkwy, Marble Falls, TX, 78654
 - Phone: 830-693-5703
- **Vision Care Assistance (Austin Prevent Blindness):**
 - Phone 1-512-617-5595
- **Wesley Nurse Health Ministry**
 - 800 Wright St., Llano, TX 78643
 - Phone 325-247-4011

Mental Health & Chemical Dependency Services

- **AA Group @ Highland Lakes United Methodist Church: 24**
 - Every Tues & Thurs @ 12PM; Fri @ 8PM
 - 8303 W Ranch Road 1431, Buchanan Dam, TX 78609
 - Phone: 325-388-4187
- **AA Group @ Kingsland City Library:**
 - Llano: 325-247-1600
 - Marble Falls: 830-798-1801
- **AA Llano and Marble Falls:**
 - Sundays @ 12:30PM
 - 125 Polk St, Kingsland, TX 78639
- **A Place of Hope:** Emotional Trauma Teaching Center, we offer help to individuals who are suffering from unresolved trauma and abuse issues. These individuals can schedule an appointment with an Encourager, someone who is willing to come alongside a person as they walk through the reality of their emotional pain. Clients are taught “Healthy Adult Coping Skills” and learn to recognize “Unhealthy Survival Skill” that they have possibly used in the past.
 - 700 E FM 1431, Marble Falls, TX 78654
 - Phone: 830-798-8000
- **Abilene Behavioral Health:** A center for mental health and addiction issues for adults (18+), teens (13-17), and children (5-12).
 - 4225 Woods Place, Abilene, TX 78602
 - Phone: 325-698-6600, 800-335-3498
- **Basin Detox Systems:**
 - Phone: 1-800-317-7818
- **Cari Foote, LPC & Bill Stone, LPC:** Offers individual counseling, and drug & alcohol assessments.
 - 606 Avenue J, Marble Falls, TX 78654
 - Phone: 830-693-1534, 512-960-3071
- **Celebrate Recovery:** A biblical and balanced program that helps us overcome our hurts, hang-ups, and habits. It is based on the actual words of Jesus rather than psychological theory.
 - Hill Country Fellowship Church 200 Houston Clinton Dr, Burnet, TX 78611
 - Tuesdays @ 6:30PM
- **Co-Occurring Psychiatric and Substance Use Disorders Program:** Support and assistance in dealing with substance abuse and mental health.
 - Melissa Robbins, MS, LCDC, QMHP
 - Phone: 830-792-5712 or 830-792-3300
- **Georgetown Behavioral Health Institute:** Adult Inpatient Programs, Women’s, Geriatric, and Adolescent Services
 - 3101 S Austin Ave, Georgetown, TX 78626
 - Phone: 512-819-1154
 - Website: www.georgetownbehavioral.com
- **Griefshare:** Grief support group open to everyone. Marble Falls First Baptist Church Wednesday 6-8PM \$15/book (scholarships available).
 - 901 LaVentana Drive, Marble Falls, TX 78654
 - Phone: 830-693-4381
 - Website: www.fbcmf.org/ministries/healing-ministries
- **Grief Support Group:** Ongoing grief support group sponsored by Seton Highland Lakes Hospice. First Wednesday of each month at 3PM at Marble Falls Library
 - 101 Main Street

- Phone 512-777-8765
- Website: www.marblefallslibrary.org/calendar.html

- **Heart of Hope Counseling & Meditation:** Offers individual counseling, Family Counseling, Marriage/Couples Counseling, Supervised Family Visits, Play Therapy, ADD/ADHD Assessments, Chemical Dependency Assessments, Substance Abuse Services, Anger Management, Parenting Classes, DWI Intervention, Alcohol Education Program for Minors, Domestic Violence Courses for Offenders and Victims, Meditation Services, Adoption Home Studies.
 - 1203 Ford St, Llano, TX 78643
 - Phone (Llano): 352-247-4477
 - 711 S Water St, Suite B, Burnet, TX 78611
 - Phone (Burnet): 830-613-6526
- **Highland Lakes Christian Counseling (Tommy Roberts, PHD/LPC):** Individual and marriage counseling.
 - 100 Bunny Run, Suite 308, Horseshoe Bay, TX 78657
 - \$75.00 per session
 - Phone: 214-734-5270
- **Hill Country Council on Alcohol and Drug Abuse, Inc.:** Outpatient treatment education and recovery on the problem of substance abuse for adults.
 - 102 Business Dr, Kerrville, TX 78028
 - Phone: 830-367-4667
 - Fax: 830-367-4687
 - Websites: www.hccada.org
- **Hill Country MHDD Centers:** Variety of programs and services dealing with mental health and services for all ages and issues.
 - Crisis Line: 1-877-466-0660
 - 819 Water St, Suite 300, Kerrville, TX 78028 (Home Office)
 - Phone: 830-792-3300
 - 100 Legend Hills, Llano, TX 78643 (Veterans Services)
 - Phone: 325-247-5895 OR Toll Free: 800-682-7382
 - 102 B E. Young St, Llano, TX 78643 (Mental Health)
 - Phone: 325-247-5895
 - 206 E. Main St, Llano, TX 78643 (Developmental Disabilities)
 - Phone: 325-247-4021
- **Joshua House Men's Recovery:** Faith based drug and alcohol recovery house for men.
 - PO Box 1486 Kingsland, TX 78639
 - Phone: 512-876-8125
 - Email: joshuahousetexas@gmail.com
 - Website: www.joshuahousererecovery.org
- **Llano Alliance for Drug Intervention:**
 - Phone: 325-247-4477 (offices with Heart of Hope)
- **Last Resort Recovery Center:** 90 day treatment facility, focus on young men with addiction who need robust accountability.
 - Phone: 1-855-360-5278
 - Fax: 512-237-3699
 - Website: www.lastresortrecovery.com
- **Life Steps/Council on Alcohol & Drugs:** Placing an increased emphasis on preventing unhealthy behaviors, or intervening in the early stages of substance abuse.
 - **Georgetown Office:** 311 S Main St, Georgetown, TX 78626 - Phone (Austin Metro): 512-869-2571 - Phone (Georgetown Local): 512-869-2571
 - **Round Rock Office:** 2021 N Mays St, Suite 500, Round Rock, TX 78664 - Phone: 512-246-9880, 512-264-9881

- Offers Alcohol Awareness Program for Minors (6hrs), DWI Education (12hrs), Repeated Offender Education (48hrs), Drug Offender Education (15hrs), Advanced Alcohol and Drug Education (8hrs), New Directions (8hrs), Drug & Alcohol Assessments, Parenting Classes, Postpartum services, and Awareness programs for parents.
- **Mental Health First Aid:** 8 hour training course for adults to learn how to deal with mental health related issues. Hill Country MHDD Centers.
 - Donn Edgington, Email: dedgington@hillcountry.org
 - Phone: 830-792-3300 Ex. 1833
 - Kim Williamson, Email: kwilliamson@hillcountry.org
 - Phone: 830-792-3300 Ex. 1832
 - Website: www.hillcountry.org, www.mentalhealthfirstaid.org
- **Open Door Recovery:** Faith-based, residential alcohol and drug recovery house for women.
 - 1107 Hwy 1431 #251, Marble Falls, TX 78654
 - Phone: 830-693-9292
- **Peggy Courtland LCDC:** Offers individual counseling and drug & alcohol assessments.
 - 100 Bunny Run Ln, Horseshoe Bay, TX 78657
 - Phone: 830-613-1214
- **Red River Hospital:** Red River Hospital offers detox, inpatient and outpatient programs to adolescents, adults, seniors, and military veterans struggling with substance abuse and mental health disorders.
 - 1505 8th St, Wichita Falls, TX 76301
 - Phone: 866-506-4122
 - Website: www.redriverhospital.com
- **River Crest Hospital:** Acute care stabilization hospital for behavioral health and chemical dependency for adults (18+), teens (12-17), and children (5-12).
 - 1636 Hunters Glen, San Angelo, TX 76901
 - Phone: 800-777-5722
- **Rita Pickering, LMFT, LCDC:** Family and Marriage Counseling, Drug & Alcohol Counseling
 - 704 5th St, Suite B, Marble Falls, TX 78654
 - Phone: 325-642-1157
- **Serenity House:** Free addiction screenings, residential substance abuse treatments.
 - Phone: 1-866-795-4673
 - Website: www.serenitytexas.com
- **Substance Abuse and Mental Health Services Administration:** Agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities.
 - Phone: 877-726-4727, 800-487-4889 (TDD)
 - Website: www.samhsa.gov
- **Texas Resiliency and Recovery:** Treatment of Major Depression, Bipolar and/or Schizophrenia Disorders. Llano County Mental Health Center.
 - 100 W Legend Hills, Llano, TX 78643
 - Phone: 325-247-5895, 1-800-682-7382
 - Website: www.hillcountry.org
 - Mental Health Crisis Line: 1-877-466-0660
- **Trauma Informed Care and Community Education Services:** Training and information on trauma informed therapy. Hill Country MHDD Centers.
 - Kim Olden, M.Ed. LPC-S Director, 955 Water St, Kerrville, TX 78028
 - Phone: 830-792-3300 Ex. 1831
 - Email: kolden@hillcountry.org
 - Deanna Hagy MS, LPC, LSOTP
 - Phone: 830-285-1835

- **Whitestone Counseling (Robert Henley, LPC)**

- 704 5th St, Marble Falls, TX 78654

- Phone: 830-798-8589

Recovery Services

- **Arms of Hope:** Not-for-profit Christian organization offering residential and outreach programs for children and single-mother families who are fleeing poverty, homelessness, abuse, neglect, or human trafficking.
 - Karon Len Bray, BBA LCCA
 - 21300 State Hwy 16, North Medina, TX 78055
 - Phone: 830-522-2211
- **Department of Public Safety/Victims Services:**
 - Phone: 512-424-2211
- **Dove Project:** Shelter for victims of domestic abuse and sexual assault.
 - 2005 W Wallace St, San Saba, TX 76877
 - Phone: 325-372-4257
- **Faith's Door:** Recovery program for women.
 - 808 W Navarro St, Llano, TX 78643
 - Phone: 325-247-4050
- **Good Neighbor Thrift Store:** Accepts donations on behalf of the Highland Lakes Family Crisis Center, all of which are given to the center clients or sold to support center programming.
 - 502 RR 1431 East, Marble Falls, TX 78654
 - Phone: 830-798-1512
- **Highland Lakes Family Crisis Center:** Helping victims of domestic violence and sexual assault.
 - Phone: 1-800-644-3574
 - Website: www.hlfcc.org
 - The Good Neighbor Thrift Store is open Mon-Fri from 10AM-5PM and Sat from 10AM-2PM. Store is located on the corner of Hwy 1431 East & Avenue E.
 - Phone (Store): 830-798-7888
- **National Human Trafficking Resource Center Hotline:** 1-888-373-7888
- **National Domestic Violence Hotline:** 1-800-799-7233
- **Rape, Abuse, and Incest National Network Hotline:** 1-800-656-4673
- **Victim Services:** The Texas Department of Criminal Justice provides a variety of services to victims and witnesses, such as notifications of offender status, assistance in participation in many areas of the criminal justice system, restitution, and training for professionals dealing with victims.
 - Victim Services Division: 8712 Shoal Creek Blvd. Suite 265 Austin, TX 78757-6899
 - Toll Free Hotline: 800-848-4284
 - Fax: 512-452-0825
 - Email: victim.svc@tdcj.texas.gov
 - Website: www.tdcj.texas.gov
- **Burnet:**
 - District Attorney's Office
 - 1701 Polk, Ste. 24
 - Burnet, TX 78611
 - Phone: 512-756-5449
- **Llano, Blanco & San Saba:**
 - District Attorney's Office
 - 811 Berry Street
 - P.O. Box 725
 - Llano, TX 78643
 - Phone: 325-247-5755

- **VINE:** Victim Information Notification Everyday
 - Website: <https://vinelink.com/#/home> (for lower level offenders)

- **US Immigration and Customs Enforcement:** 1-866-347-2423
- **National Center for Missing and Exploited Children:** 1-800-843-5678
- **National Runaway Switchboard:** 1-800-RUNAWAY
- **Domestic Violence Safety Plan Checklist:** Use the following checklist to help create a safe environment during and after a Domestic Violence occurrence.
 - During the Incident:**
 - Stay away from the kitchen to limit the abuser's access to weapons.
 - Stay away from small spaces where the abuser can trap you.
 - Find a phone to call 911 for help.
 - Get medical attention as soon as possible.
 - Take pictures of any injuries received.
 - Make a police report.

Safety at Home

- Fill out a protective order application and follow up with court.
- Change the locks.
- Get a new phone number.
- Keep a telephone close by and charged.
- Know your neighbors and inform them that the abuser is not allowed near your home or you.
- Have a plan, use a code word, practice, and know where you'll go if you need to leave quickly.
- Keep a bag packed in a safe location with the essentials in case you can't return to your home.
- Self-defense classes.

Children

- Make sure they understand how and are prepared to call 911.
- Tell them never to get in the middle of a fight.
- Give copies of the protection order to the school or daycare provider.

Work

- Make sure that your boss knows about the protective order; ask if they need a copy for your file.

Senior Citizen & Older Adults Information

- **Aging & Disability Resource Centers (ADRCs):** The Aging and Disability Resource Center (ADRC) of the Capital Area is a single access point to long-term services and support program benefits for older adults, those with disabilities and their caregivers.
 - Phone: 855-937-2372
- **Alzheimer's Association Capital of Texas Chapter):** Provides care and support services to Alzheimer's patients and their families. Provides 24 hour help line, support groups, seminars, community education, resource and referral lists.
 - 106 E 6th St., Ste. 900, Austin, TX 78701
 - Phone: 24/7 Helpline: 1-800-272-3900
 - Website: www.alz.org/texascapital
- **Area Agency on Aging (AAA) for Llano County:** The Area Agency on Aging of the Capital Area provides quality services to support and advocate for the health, safety and well-being of older adults. (Works with ADRC)
 - Phone: 888-622-9111, Ext. 6062 OR 512-916-6062
 - www.capcog.org
- **Highland Lakes Respite and Caregiver Center, FUMC:** Care for individuals with Alzheimer's and dementia to give the caregiver a 4 hour break.
 - Kendall Respite Center** Thursdays 9:30AM-1:30PM
 - Fellowship Baptist Church, 2702 Mormon Mills Road, Marble Falls, TX 78654
 - 830-598-2819 or 830-385-4244
 - Wesley Respite Center** Fridays 9:30AM-1:30PM
 - First United Methodist Church, 1101 Bluebonnet, Marble Falls, TX 78654
 - 512-293-6316
 - Highland Lakes Respite Center** Tuesdays 9AM-1PM
 - First United Methodist Church, 301 E. Graves, Burnet, TX 78611
 - 512-756-9329 or 512-793-6958
 - Caregiver's Day Out** Mondays 10AM-2PM
 - Pittsburg Avenue Baptist Church, 709 Pittsburg Ave. Llano, TX 78643
 - 325-247-4042
- **Highland Lakes Senior Center:**
 - 351 W Chamberlain St, Kingsland, TX 78639
 - Phone: 325-388-4653
- **Llano Senior Citizen Center**
 - 1110 Berry St, Llano, TX 78643
 - Phone: 325-247-4662
 - Has food pantry on the 1st and 3rd Friday of every month from 9AM-12PM
- **Marble Falls Senior Activity Center:**
 - 1200 7th St, Marble Falls, TX 78654
 - Phone: 830-693-5611
- **Older Adult Rural Services (OARS):** Provides seniors in Burnet County with medical transportation and other services to retain independent lifestyles within their own homes.

- 1016 Broadway, Marble Falls, TX 78654

- Phone: 830-693-0700

Transportation Services

- **CARTS (For Burnet, Blanco, Marble Falls, & Bastrop):**

- Phone: 800-456-7433

- Website: www.ridecarts.com

- **HOP Bus/Hill Country Transit Bus Transportation:**

- Kingsland & Llano Areas: Call 1-800-791-9601

- Website: www.takethehop.com

- Call in advance to schedule a ride, they will pick you up at your residence

- 65 & up ride for free

- **Medicaid Transportation:** Children and some adults with medicaid qualify for free transportation to and from doctor and dentist visits, as well as provide other transportation for related services.

- Phone: 1-877-633-8747

- Website: www.hhsc.state.tx.us

Veteran's Services

- **Austin VA Clinic:**

- 709 Metropolis Dr., Austin, TX 78744
- Phone: 512-823-4000 OR 800-423-2111

- **Disabled American Veterans (DAV):**

- 2516 W RR 1431, Kingsland, TX 78639
- Phone: 325-388-0891
- Meetings every 4th Monday of each month @ 7:30PM

- **Veteran's Benefits Administration:**

- Phone: 1-800-827-1000
- Website: www.benefits.va.gov

- **Veteran's Crisis Line:**

- Phone: 1-800-273-8255

- **Veterans Helping Veterans:**

- Phone: 832-633-5306

- **Veterans Outreach through Hill Country MHDD:** Community based wrap around services for Veterans and their families dealing with trauma from active duty.

- 819 Water Street, Ste 300, Kerrville, TX 78028
- 830-792-3300

- **Veterans of Foreign Wars:**

- 1001 Veterans Ave, Marble Falls, TX 78654
- Phone (Marble): 830-693-2261
- 1402 Buchanan Dr, Burnet, TX 78611
- Phone (Burnet): 512-756-4942

- **Veteran's Services:** Group of former military and like-minded individuals dedicated to assisting veterans and their families. Ensure that veterans and their families are aware of all the services available to them.

- Llano County**
 - Hope Ware – Veteran Support Coordinator
 - 100 Legend Hills Blvd, Suite C, Llano, TX 78643
 - Phone: (cell) 325-248-7067; (office) 325-247-5895 Ext. 2432
 - hware@hillcountry.org

- Burnet County**
 - Annex on the Square, Rm. 106, 220 S. Pierce Street, Burnet, TX 78611
 - Phone: 512-715-5271
 - --vetsvc@burnetcountytexas.org
 - www.burnetcountytexas.org

Women's Service

- **Case Management for Children and Pregnant Women:** Help in finding services for children (birth to age 20) and pregnant women who get Medicaid and have health problems or are at risk for getting health problems.
 - Phone: 1-877-847-8377 (TX Health Steps)
- **Christian Women's Job Corp of the Highland Lakes:**
 - 218 E Jackson St, P.O. Box 1433, Burnet, TX 78611
 - Phone: 512-756-1484
 - www.cwjchl.org
- **Faith's Door:** Residential recovery program for women
 - 808 W Navarro St, Llano, TX
 - Phone: 325-247-4050
- **Highland Lakes Pregnancy Resource Center:** Free pregnancy testing, free limited non-medical ultrasounds, peer counseling, prenatal/parenting classes, bible studies, abortion recovery support groups, information on: parenting, adoption, abortion, sexual health, relationships, help with community referrals, help applying for aid, help getting maternity and baby items.
 - 226 Knob Hill, Kingsland, TX 78639
 - Mon.-Wed. 10:00-2:00
 - 1016 Broadway St, Marble Falls, TX 78654
 - Mon.-Thur. 9:00-4:30
 - Phone: 325-388-0354
 - Website: www.hlprc.com
- **Hope Haus:** A faith based traditional home providing programs, support, and advocacy for women to transition to a life of self-sufficiency and worth and become productive members of society. Criteria: Must be 18 years or older, contact Hope Haus, be drug free and medically stable.
 - PO Box 883 Llano, TX 78643
 - Dena Wilson, Phone: 830-613-9669
- **Jefferson County Women's Center:** A diversion program focusing on the rehabilitation needs of female offenders by providing intense supervision.
 - 145 South 11th Street Beaumont, TX 77702
 - Phone: 409-434-5470
 - Fax: 409-832-3855
 - Lisa Coward, Intake Coordinator
 - Email: lcoward@co.jefferson.tx.us
- **Key2Free - Path 2 Freedom:** Aftercare program for survivors of human trafficking and/or sexual exploitation. Eligible for at-risk youth, trafficking survivors, minors and adult women, and families of any of the above categories. (Located in Georgetown)
 - 1500 W University Ave, Suite 110, Georgetown, TX 78628
 - Phone: 844-312-3733
 - Email: contactus@thekey2free.org

- **Magdalene House:** Two year residential community serving female victims of trafficking, prostitution, addiction, and abuse.
 - St. Peter’s Episcopal Church, 302 St. Peter’s St Kerrville, TX 78028
 - Kathy Bogie, Executive Director
- **Open Door Recovery House:** A faith based drug and alcohol recovery house for women 18 years or older.
 - 1107 FM 1431 #251 Marble Falls, TX 78654
 - Phone: 830-693-9292
 - Email: myopendoor@opendoorrecovery.net
 - Website: opendoorrecovery.net
- **Texas Women’s Health Program:** Family planning, medical services, and education for uninsured Texas women. Criteria: 18-44 years of age, not currently pregnant, uninsured.
 - Website: www.texaswomenshealth.org
 - Phone: 1-800-335-8957, 1-866-993-9972

